

POPOP



The freedom to ride a bike when and where you want

Practical, economical and ecological, velopop will make your life easier. The service is available 7 days a week, 24 hours a day, allowing you to borrow a bicycle in one station and give it back in another, thus giving you the greatest flexibility of use. The 17 stations available are all in popular parts of Avignon, with connections to the public transport network. In this way, you can combine buses, walking and cycling when you travel, easy as pie. Go on, try it today!



Get your velopop season ticket from the comfort of your own home!

Download your registration form from the velopop website and send it in to your TCRA sales office.

A personal season ticket will be sent to you within 48 hours (excluding postage time).



www.velopop.fr

Consult or recharge your account on line.



Sales office

Season tickets and information:

Agence commerciale TCRA - Avenue De Lattre de Tassigny

Open Monday to Friday, from 8.30 am to 12.30 pm and 1.30 to 6 pm

04 32 74 18 32



0810 456 456

A service that is available 24 hours a day, 7 days a week. This service is equipped with voice mail which allows you to leave a message outside the office opening times of the sales office.



For even easier travel!

To make travelling even easier, take advantage of the combined velopop + bus possibilities. For further information: www.tcra.fr



HOW TO USE FLASHCODE

- Launch the Mobiletag application or other compliant application on your mobile
- Shoot the tag
- You have direct access to velopop.fr



200 self-service bicycles
0 810 456 456 • velopop.fr



How to adopt velopop attitude



MEDIACTE - may 2011 - Pictures: Fotobiz / Stockphoto



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VELO

Once you try it you'll be hooked!

VELOPOP IS A SELF-SERVICE BICYCLE RENTAL SYSTEM FOR THE GREATER AVIGNON AREA. IT IS RUN BY TCRA AND IS A PRACTICAL AND ECONOMICAL MEANS OF TRANSPORT THAT CORRESPONDS TO THE NEEDS OF BOTH INHABITANTS AND TOURISTS.

DO YOU FANCY DOING A QUICK BIT OF SHOPPING IN AVIGNON CITY CENTRE? OR WOULD YOU RATHER HAVE A NICE AFTERNOON RIDE? DO YOU GO TO WORK ON YOUR BICYCLE EVERY DAY? VELOPOP IS THE IDEAL MEANS OF TRANSPORT FOR ALL YOUR QUICK TRIPS INTO THE CENTRE, WHETHER THEY ARE REGULAR OR OCCASIONAL.



1 How do I access this service?

- OCCASIONALLY**
- I must have a credit card.
 - I choose my formula: 1 day or 7 day formula.
 - I go to one of the station equipped with a CB console or I call 0810 456 456.
 - I give my mobile phone number so that I can receive my access code by text. This 8-number code is essential for collecting my bicycle and giving it back.
- REGULARLY (1 YEAR SEASON TICKET)**
- I fill in a registration form, which can be downloaded from www.velopop.fr or obtained from the TCRA sales office near the Jaurès station. I provide my mobile phone number so I can receive all the latest velopop news.
 - I remember to include my form, filled in and signed, along with an ID photo, and my bank details («RIB»).
 - My velopop season ticket will be given to me once the registration has been recorded.

2 How much does it cost?

The price of the service includes the registration fee plus a tariff that depends on how long you rent the bicycle.

| | registration fee | 1 st ½ hour | Additional ½ hour |
|---|------------------|------------------------|-------------------|
| 1 day formula | 1 € | Free | 1 € |
| 7 days formula | 5 €* | Free | 1 € |
| 1 year season ticket | 15 € | Free | 0,50 € |
| 1 year season ticket with 1 year bus season ticket Mistral, Jeune or Junior | Free | Free | 0,50 € |
| 1 month season ticket with 1 month bus season ticket | 2 € | Free | 0,50 € |

A deposit of 150 € will be requested. This sum will be blocked for 7 or 14 days, depending on the formula you have chosen. It will be debited from your account if you do not return your bicycle at the end of the formula period chosen. A penalty of 15 € will be charged in case of loss of keys, damage to the bicycle, bicycles not properly slotted into their rack or any inappropriate use of the velopop service.

* 3 € until 30th June 2011, 5 € from July 1st.

3 Instructions

- GETTING YOUR BICYCLE**
- I enter my access code or scan my season ticket and follow the instructions.
 - I take the key indicated by the red light.
 - I take the bicycle corresponding to the key's number.
 - I put the key into the slot in the handlebars and do a quarter turn to the right. I enjoy my bike ride!
- GIVING BACK YOUR BICYCLE**
- I put the bicycle into the bike rack until there is "OK".
 - I give the key a quarter turn to the left.
 - I check that my velopop is blocked in the rack.
 - I identify myself at the console.
 - I put my key back in the space that has lit up.

- PARKING MY BICYCLE SOMEWHERE OTHER THAN A VELOPOP STATION**
- I pull the anti-theft cable.
 - I roll it around a fixed point.
 - I block the end in the hole in the fork.
 - I give the key a quarter turn to the left.
 - I check that the steerer tube is blocked and I take out the key.

A little advice...



- If you have any problems giving your velopop back, secure it in a velopop station with the anti-theft cable and report the incident by calling 0810 456 456.
 - If there are no places available, or if the station is out of order, check the station map or the console screen to find the next nearest station.
 - If you lose your access code, don't panic, just call a velopop agent at 0810 456 456.
- NOTE:**
The key and the bicycle must always be returned together, at the same station.

4 Velopop stations

If you want to know if a station is available, call 0810 456 456 and select 3

Tips for season ticket holders

You can recharge your account by credit card or consult your most recent operations whenever you like via the website: www.velopop.fr or by calling 0810 456 456

Names and numbers of the stations :

- 1 - Jaurès
- 2 - Place Pie
- 3 - Hôtel de Ville
- 4 - République
- 5 - Carmes
- 7 - Vernet
- 8 - Porte de l'Oulle
- 9 - Saint-Lazare
- 10 - Saint-Roch
- 11 - Limbert
- 12 - Thiers
- 13 - Saint-Ruf
- 14 - Maison pour tous
- 15 - Saint-Jean
- 16 - Rotondes
- 17 - Dunant
- 18 - Saint-Michel

 Velostation and its number

 Paying by credit card